Leading High Performance Team Training

BUSINESS

OVERVIEW

An increasing number of organizations are relying on various types of teams – such as, project teams, product development teams, and virtual teams - to compete in the rapidly changing domestic and overseas markets. Hence, great emphasis has been placed on team leadership skills to, among other things, develop effective teams which are committed to work together to accomplish organization goals.

LEARNING OUTCOME

By the end of this course, participants should be able to:

01 Understand different types of teams.

02 Learn the techniques to manage a team at each phase of its development.

03 Resolve team conflict.

COURSE OUTLINE

1. What is a team?
2. Why do teams fail?
3. What qualities should an effective team have?
4. Different types of teams.
5. An overview of Tuckman and Jensen's Four Phase Model.
6. The hallmarks of the Four Phases of Team Development – Forming, Storming, Norming, and Performing.
7. How to manage and resolve team conflict.
8. How to motivate team.

Course Duration: 3 hours.
Training Approach: Lecture and group discussion.
Target Participants: Managers or team heads.
Class Size (max): 20 participants per class.